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A quality manual is a document that states the company's intentions for operating the processes within the quality management system. It can include policies for all areas of the business that affect your ability to make high-quality products and meet your customers' and ISO's requirements. ISO 9001 Quality Manual Example Quality Manual. by Graeme C. Payne. DOWNLOAD: .doc format - .pdf format - .odt format. The following is an introduction to the example quality manual for "Mythical True Value Metrology." Get ISO 9001:2015 certified with our ISO 9001 quality manual templates, procedures, forms and guides. Praxis-oriented and easy for beginners. The ISO 9000 family of quality management systems (QMS) standards is designed to help organisations ensure that they meet the needs of customers and other stakeholders while meeting statutory and regulatory requirements related to a product or service. ISO 9000 deals with the fundamentals of quality management systems, including the seven ...